



Privacy and Consent for website policy

Effective Date: 26-May-2026

Arcolab Private Limited is committed to protecting the privacy, confidentiality, and security of personal data collected through our websites and digital platforms. This Privacy and Website Consent Policy explains how Arcolab collects, uses, processes, stores, shares, protects, retains, and disposes of personal data in compliance with applicable privacy and data protection laws, including the EU General Data Protection Regulation (GDPR), India Digital Personal Data Protection Act, 2023 (DPDP Act), and other applicable privacy requirements.

By accessing or using the Arcolab website, users acknowledge and consent to the terms of this Policy and the processing of personal data for lawful and specified purposes where applicable.

Information We Collect

Arcolab may collect and process personal data including:

- Name and contact information including email address and phone number
- Company and employment details
- IP address and device information
- Website usage and browsing information
- Cookies and analytics data
- Information submitted through forms, applications, or inquiries
- Health or research-related information where applicable and legally permitted

Arcolab collects only the minimum personal data necessary for lawful business, contractual, regulatory, scientific, operational, or security purposes.

Legal Basis for Processing

Personal data may be processed based on:

- Consent
- Contractual necessity
- Legal or regulatory obligations
- Legitimate business interests
- Protection of vital interests
- Public interest requirements

Users may withdraw consent at any time without affecting the lawfulness of processing carried out prior to withdrawal.

How We Use Personal Data

Arcolab may use personal data for:

- Responding to inquiries and requests
- Providing products and services
- Recruitment and employment activities
- Website administration and analytics
- Regulatory and legal compliance
- Information security monitoring
- Internal recordkeeping
- Improving products, services, and user experience
- Responding to feedback or queries

- Sending promotional or marketing communications where consent has been obtained

Cookies and Tracking Technologies

Arcolab's website may use cookies, web beacons, analytics tools, or similar tracking technologies to improve website functionality, security, analytics, and user experience.

These technologies may collect, IP addresses, browser and device information, website usage details, geographic location information where permitted.

Cookies may be categorized as essential cookies, functional cookies, analytics cookies, performance cookies and marketing cookies.

Information collected through cookies may be used for website administration, traffic analysis, security monitoring, analytics, performance improvement, and statistical purposes and may be anonymized where applicable. Users may manage cookie preferences through browser settings or website consent tools. Disabling cookies may affect certain functionalities of the website. Whenever, a user accesses the Arcolab website, certain technical information such as IP address, browser type, device information, access time, and pages visited may be automatically collected for website administration, security monitoring, analytics, troubleshooting, and performance improvement purposes.

Disclosure of Personal Data

Arcolab shall not disclose personal data to unauthorized parties.

Personal data may be shared with:

- Authorized service providers
- Affiliates and subsidiaries
- Regulatory or government authorities

All third parties processing personal data on behalf of Arcolab shall be subject to confidentiality, privacy, and security obligations. Providing personal data to Arcolab is voluntary. However, failure to provide required information may limit Arcolab's ability to provide products, services, communications, or support.

Where processing is based on consent, users may withdraw consent at any time by contacting us at data.protection@arcolab.com.

Cross-Border Data Transfer

Personal data may be transferred, processed, or stored outside the country of collection subject to applicable legal, contractual, and security safeguards.

Retention and Disposal

Personal data shall be retained only for as long as necessary to fulfill legal, regulatory, contractual, operational, or business requirements. Upon expiry of the retention period, personal data shall be securely deleted, destroyed, anonymized, or disposed of in accordance with applicable legal and regulatory requirements. Arcolab may retain information for additional periods where required under applicable laws, legal hold obligations, or regulatory requirements.

Security and Confidentiality

Arcolab implements appropriate administrative, technical, and organizational controls to protect personal data against unauthorized access, disclosure, misuse, alteration, accidental loss, or destruction.

Security controls may include:

- Role-based access controls
- Encryption
- Firewalls
- Logging and monitoring
- Secure backups
- Security awareness programs

If any individual believes that their personal data has been compromised, misused, or accessed without authorization, they may report the concern to data.protection@arcolab.com.

Personal Data Breach Management

Arcolab investigates and manages actual or suspected personal data breaches in accordance with applicable laws and internal procedures.

Where legally required, Arcolab shall notify relevant authorities and affected individuals within prescribed timelines.

Your Rights

Subject to applicable laws, individuals may exercise rights including:

- Access to personal data
- Correction, rectification, or update
- Deletion or erasure
- Restriction or objection to processing
- Withdrawal of consent
- Data portability
- Complaint submission
- Opt-out from newsletters or marketing communications

Requests may be submitted to:

Email: data.protection@arcolab.com

Arcolab shall address requests within applicable legal or regulatory timelines.

Third-Party Websites

The Arcolab website may contain links to external websites. Arcolab is not responsible for the privacy practices, content, or security of third-party websites.

Use of Website by Minors

Arcolab does not knowingly collect personal data from individuals below 18 years of age without verifiable parental or legal guardian consent. If such information is identified, it shall be deleted in accordance with applicable legal requirements.

Sensitive Personal Information

Arcolab does not intentionally collect sensitive personal information unless legally permitted and supported by appropriate consent.

Sensitive personal information may include:

- Health information
- Biometric information
- Religious or political beliefs
- Racial or ethnic origin
- Criminal history
- Trade union membership

Consent

Where required by law, Arcolab shall obtain valid consent before collecting or processing personal data through:

- Cookie consent banners
- Forms and applications
- Electronic acknowledgements

Users may withdraw consent at any time by contacting:

Email: data.protection@arcolab.com

Contact Us

For questions, requests, or complaints related to privacy or personal data processing, please contact:

Data Protection Officer (DPO)

Name: Ms. Tintu Varghese

Phone: +91 7338416777

Email: data.protection@arcolab.com

Address:

Arcolab Private Limited

19/2, 15th Cross Road, Dollar Layout,

4th Phase, J.P. Nagar, Bengaluru – 560078, India

Updates to This Policy

Arcolab reserves the right to review and update this Privacy and Website Consent Policy periodically to reflect changes in legal, regulatory, operational, or business requirements.

Updated versions shall become effective upon publication on the website